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# BLOCKCHAIN-ENABLED DECENTRALIZED AUTONOMOUS ORGANIZATIONS (DAOS) FOR SUSTAINABLE SUPPLY CHAIN MANAGEMENT

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Blockchain, Supply Chain Management, DAO (Decentralized Autonomous Organizations).



### A B S T R A C T

Blockchain integration is revolutionizing traditional systems in various sectors. This study investigates its implementation in creating Decentralized Autonomous Organizations (DAOs) for more sustainable supply chains. By harnessing the transparency and security features inherent in blockchain technology, DAOs possess the transformative potential to significantly augment trust, efficiency, and sustainability within supply chain networks. This research not only explores the current landscape but also delves into the challenges encountered and proposes avenues for future inquiry to further advance the adoption and optimization of this innovative solution.

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#### 1. INTRODUCTION

The role of supply chains in today's globalized economy is undeniably crucial. However, these vital networks frequently encounter daunting hurdles associated with transparency, trust, and sustainability. Conventional supply chain systems often falter due to the absence of a cohesive mechanism enabling participants to seamlessly collaborate and coordinate their endeavours. Fortunately, the emergence of blockchain technology heralds a promising solution to tackle these pressing issues. By leveraging its distributed ledger and smart contract capabilities, blockchain presents an innovative avenue for mitigating the aforementioned challenges. Through the establishment of DAOs on the blockchain, supply chain stakeholders can foster transparency, bolster trust, and enhance sustainability in a decentralized fashion, thereby revolutionizing the landscape of global commerce (Swan 2015, Pathak 2021).

#### 2. THE CONCEPT OF DECENTRALIZED AUTONOMOUS ORGANIZATIONS (DAOS)

Decentralized Autonomous Organizations (DAOs) leverage blockchain technology, operating autonomously via smart contracts. Unlike traditional setups, DAOs lack intermediaries, relying on a decentralized participant network for decision-making and governance. They

1 Corresponding author: Manisha Mali Email manisha.mali@viit.ac.in 103 prioritize transparency, immutability, and inclusivity, enabling stakeholders to democratically engage in organizational processes. Blockchain ensures trust and accountability by allowing scrutiny of all actions and transactions (Buterin 2014).

Benefits of DAOs for Supply Chain Management:

Implementing DAOs in supply chain management can bring about numerous benefits, revolutionizing the way supply chains operate. Some of the key advantages include:

- Transparency: DAOs ensure transparent supply chains by recording all activities on a shared ledger, fostering trust, and providing clear insight into goods, funds, and information flow (Lim et al. 2021).
- Traceability: Blockchain-based DAOs create an immutable history of transactions, including ownership transfers, certifications, and quality checks. This bolsters consumer trust by identifying issues like counterfeits or unethical practices (Lim et al. 2021).
- Efficiency and Automation: DAOs streamline supply chains with smart contracts, automating tasks and reducing costs by removing intermediaries. This boosts operational efficiency and minimizes manual work.
- Fair and Collaborative Governance: DAOs feature inclusive decision-making through smart contract voting, ensuring fairness, trust, and alignment among stakeholders (Rikken, Janssen & Kwee 2019).
- Sustainability and Ethics: DAOs promote ecofriendly and ethical practices by verifying product authenticity, tracking emissions, and enforcing compliance, empowering consumers to make responsible choices (Han & Fang 2024).
- Resilience and Trust: Operating on decentralized blockchains, DAOs enhance supply chain resilience by reducing vulnerabilities, preventing data manipulation, and building trust through consensusdriven decision-making (Zheng et al. 2017).

#### 3. LEVERAGING BLOCKCHAIN FOR SUPPLY CHAIN MANAGEMENT

Using blockchain in supply chain management enhances transparency, traceability, and efficiency. Through immutable ledgers, smart contracts, and distributed networks, blockchain builds trust, reduces fraud, and transforms tracking, verification, and exchange of goods.

- Blockchain Features for Supply Chain Transparency:
	- o Immutable Ledger: Blockchain's distributed ledger technology ensures unalterable records of transactions and activities. This transparent and auditable history, recording transfers, ownership changes, and certifications, is accessible to authorized parties (Pathak 2021, Han & Fang 2024).
- o Distributed Network: Operating on a decentralized node network, blockchain eliminates central authority, enhancing transparency and reducing data manipulation risks. Consensus mechanisms ensure agreement among participants (Lim et al. 2021).
- o Transaction Transparency: Participants access transaction specifics like origin, quantity, price, and timestamps. This aids tracking, authenticity verification, and regulatory compliance (Pathak 2021).
- o Cryptographic Security: Blockchain's cryptographic framework, with unique public/private keys, guarantees secure and verifiable transactions. This bolsters data integrity and trust (Antonopoulos 2017).
- o Smart Contracts: Self-executing contracts with coded terms automate actions based on predefined rules. They ensure transparency and enforce agreements without intermediaries (Pathak 2021).
- o Permissioned Access: Supply chain-oriented permissioned blockchains limit access to authorized users, safeguarding sensitive data while upholding transparency (Pathak 2021).

Leveraging these features cultivates transparent and accountable supply chains, where stakeholders trace goods, ensure compliance, and establish trust. The immutable ledger, distributed network, transaction clarity, security, smart contracts, and permissioned access collectively enhance supply chain transparency.

#### Smart Contracts for Automated Processes:

Smart contracts are a pivotal aspect of blockchain technology, enabling automated actions within supply chains (Buterin 2014). These self-executing contracts, coded to trigger under specific conditions, offer multiple advantages for supply chain automation:

- o Efficiency and Accuracy: By replacing manual intervention and intermediaries, smart contracts minimize administrative burdens and errors. Automation in tasks like order fulfilment, payments, and inventory updates streamlines operations, boosting efficiency and precision. Processing time decreases, accelerating overall supply chain speed (Crosby et al. 2016).
- o Trust and Transparency: Operating on a blockchain ensures transparent, immutable records of contract terms. All participants access identical information, fostering trust. Irrevocable terms and execution discourage tampering, eliminating reliance on intermediaries and building trust in the process itself (Swan 2015).
- o Real-time Tracking and Triggers: Smart contracts can monitor real-time events and initiate actions accordingly. For instance, they can activate subsequent supply chain stages

upon reaching a specific location or meeting quality thresholds. This fosters proactive decision-making and syncs activities within the chain (Pilkington 2016).

- o Cost Reduction: Automation via smart contracts cuts expenses tied to manual labour, intermediaries, and administrative tasks. Transaction costs decrease due to intermediary removal, while automation curbs errors and disputes, saving resolution-related expenses (Huckle et al. 2016).
- o Dispute Resolution: Embedded dispute resolution mechanisms in smart contracts define predefined actions during conflicts. Blockchain's transparency and audibility provide an indisputable record of events, facilitating objective dispute resolution based on factual evidence (Abimannan et al. 2023).
- o Compliance and Auditing: Smart contracts can enforce compliance rules automatically, upholding regulations and standards. Immutable blockchain ledgers offer an audit trail for showcasing compliance during inspections or audits (Al-Farsi, Rathore & Bakiras 2021).

In essence, smart contracts infuse automation, efficiency, trust, and transparency into supply chain processes. By automating tasks, reducing intermediary reliance, and enforcing predefined rules, they streamline operations, cut costs, enhance accuracy, and facilitate smoother interactions among supply chain participants.

#### Immutable Data Storage for Traceability:

Immutable data storage in blockchain enhances supply chain traceability by securely recording unalterable transactions and events. This tamper-proof feature forms an unbroken chain of data, ensuring integrity and authenticity over time (Lim et al. 2021). This includes:

- o Tamper-Proof Records: Blockchain's data permanence prevents modification or deletion of recorded information, maintaining data integrity and authenticity (Lim et al. 2021).
- o End-to-End Visibility: All supply chain participants access and verify recorded information, offering a clear view of a product's journey from origin to destination. This aids in tracking goods, ensuring authenticity, and identifying anomalies (Li et al 2020).
- o Product Authenticity and Provenance: Blockchain verifies product legitimacy by recording every step, from origin to ownership transfers. This is crucial in countering counterfeiting and fraud (Cui et al. 2019).
- o Auditability and Compliance: Blockchain simplifies audits by providing transparent and immutable data, ensuring adherence to regulations and industry standards (Sei, Onesimu & Ohsuga 2022).
- o Rapid Issue Resolution: Traceability helps quickly pinpoint and address issues, thanks to

blockchain's transparent record pinpointing sources of problems (Al-Rakhami & Al-Mashari 2021).

o Consumer Trust and Recall Management: Blockchain's transparency fosters consumer trust, offering product journey insights. During recalls, traceability minimizes impact on safety and trust (Dasaklis et al. 2020).

Leveraging blockchain's immutable data storage enhances supply chain traceability, ensuring transparency, authenticity, and accountability, fostering trust among participants and consumers.

#### Security Enhancements for Fraud Prevention:

Blockchain's security features prevent supply chain fraud by maintaining transaction integrity, ensuring data authenticity, and thwarting unauthorized access (Zheng et al. 2017):

- o Distributed Ledger: Transactions are replicated across nodes, rendering data manipulation challenging and consensus necessary for alterations. This decentralized approach ensures transparency and data integrity (Zheng et al. 2017).
- Immutable Data: Once recorded, data remains unalterable, acting as a deterrent against tampering. This unchangeable ledger verifies transactions and identifies suspicious activities (Zheng et al. 2017).
- o Cryptographic Security: Advanced encryption safeguards transactions. Digital signatures validate authorized access, preserving confidentiality and data integrity (Zheng et al. 2017).
- o Consensus Mechanisms: Proof of Work or Stake validates and orders transactions, excluding fraudulent entries from the blockchain (Zheng et al. 2017).
- o Public/Private Key Infrastructure: Distinct cryptographic keys authenticate participants. Private keys sign transactions, while public keys verify digital signatures, thwarting unauthorized access (Zheng et al. 2017).
- o Smart Contracts: Self-executing code enforces contract terms, automatically detecting and deterring fraud, such as triggering payments upon successful delivery or violation alerts (Yang et al. 2018).
- o Auditing and Transparency: Transparent, real-time auditing acts as a fraud deterrent. Immutable data and encryption create a dependable trail for investigations and resolutions (Zheng et al. 2017).

By harnessing these blockchain security measures, supply chains can significantly minimize fraud risks and maintain robust transaction integrity.



Figure 1. Supply Chain Roles (Actors) interacting with Blockchain Distributed Ledger Technology Source: https://www.mdpi.com/2305-6290/3/1/5

The combination of decentralization, immutability, encryption, consensus mechanisms, key infrastructure, smart contracts, and transparent auditing creates a secure environment, fortifying the supply chain against fraudulent activities (Figure 1).

#### 4. DESIGNING BLOCKCHAIN-ENABLED DAOS FOR SUSTAINABLE SUPPLY CHAIN MANAGEMENT

#### Governance and Consensus Mechanisms:

Building sustainable supply chain management DAOs (Decentralized Autonomous Organizations) requires strategic governance and consensus mechanisms. These components ensure transparent decision-making, stakeholder involvement, and alignment with sustainability goals (Tapscott & Tapscott 2017).

- o Strong Governance: A robust framework establishes clear rules and inclusive processes. Stakeholders, including suppliers, manufacturers, and environmental groups, must engage in decision-making for sustainability initiatives (Tapscott & Tapscott 2017).
- o Decentralized Decisions: DAOs decentralize control, necessitating consensus mechanisms like Proof of Stake or Delegated Proof of Stake. This empowers stakeholders to participate based on expertise or stake, fostering democratic governance (Buterin & Griffith 2017).
- Token-Powered Voting: Governance tokens facilitate voting. Research should explore tokens rewarding sustainability efforts—higher eco-contributors wield more influence, incentivizing eco-friendly practices (Poon & Buterin 2017).
- o Transparency and Audits: Blockchain's transparency extends to DAOs. Ensuring data integrity and audit mechanisms verify sustainability claims and decision impact (Swan 2015).
- o Incentives for Sustainability: Effective incentives drive eco-friendly actions. Research must develop mechanisms aligning rewards, like tokens or benefits, with sustainability goals (Cocco & Marchesi 2016).
- o Integration Challenges: Seamless DAO integration into existing supply chain systems requires research in interoperability protocols, data standards, and integration frameworks (Swan 2015).
- o Evolving Governance: Adaptable governance is vital. Research should devise methods to update rules, integrate evolving sustainability practices, and remain responsive (O'Dwyer & Malone 2017).

This holistic approach to DAO governance ensures sustainable and collaborative supply chain management, underpinned by transparent decision-making and incentivized participation.

#### Incentive Structures for Participants:

In blockchain-powered DAOs (Decentralized Autonomous Organizations), crafting effective incentive structures is pivotal for enduring supply chain<br>sustainability (Cocco & Marchesi 2016). Key & Marchesi 2016). Key considerations include:

- o Sustainability Rewards: Acknowledging ecofriendly efforts with tokens or tangible benefits, encouraging practices like ethical sourcing or emission reduction Cocco & Marchesi 2016).
- o Staking and Reputation: Promoting commitment via staking tokens, coupled with reputation systems that commend sustainability contributions (Tapscott & Tapscott 2017).
- o Transparent Measurement and Verification: Grounding incentives in verifiable sustainability metrics, facilitated by blockchain for trustworthy reward allocation (Swan 2015).
- o **Gamification and Competition:** Fostering engagement through gamification like engagement through gamification like leaderboards and competitions, kindling a cooperative pursuit of sustainability (Nakamoto 2008).
- o Tokenomics and Token Utility: Shaping native tokens to empower sustainability-related actions, reinforcing incentive effectiveness (Buterin & Griffith 2017).
- o Collaborative Partnerships: Extending incentives to partnerships, involving suppliers and stakeholders for collective sustainable progress (Swan 2015).
- o Dynamic Incentive Mechanisms: Flexibly adjusting incentives based on emerging trends and standards, ensuring relevance and effectiveness (Werbach 2018).

These incentive structures underpinning blockchain DAOs facilitate active participation in sustainable practices, enhancing supply chain resilience and responsibility.

#### Verification and Auditing Mechanisms:

Verifying data in blockchain-powered DAOs (Decentralized Autonomous Organizations) bolsters sustainable supply chain management. This ensures data integrity, transparency, and trust among participants, vital for verifying sustainability claims. Key considerations for designing these mechanisms include:

- o Immutable Data Storage: Blockchain's immutability ensures reliable data storage, maintaining integrity and traceability (Nakamoto 2008).
- o Traceability: DAOs must track products across the supply chain for comprehensive visibility. Blockchain records actions, verifying sustainability attributes (Iansiti & Lakhani 2017).
- o Digital Identities and Certification: Participants' blockchain-based identities hold certifications and audits. These boost credibility when verified by trusted entities (Tapscott  $\&$ Tapscott 2017).
- o External Data Integration: Integrating outside sources like IoT sensors enhances verification. Smart contracts interact with external data, triggering audits (Swan 2015).
- o Consensus-based Auditing: DAOs use consensus for collective audits. This assures compliance and reduces manipulation risks (Buterin & Griffith 2017).
- o **Automated Auditing with Smart Contracts:**<br>Smart contracts autonomously validate autonomously parameters like emissions, streamlining auditing (Werbach 2018).
- **External Auditing and Certification Entities:** Collaboration with external auditors adds credibility. Their assessments integrate transparently (Swan 2015).
- o Data Analytics and Reporting: DAOs use data analytics for comprehensive reports, enhancing transparency and accountability (Cocco & Marchesi 2016).

Research should standardize these frameworks, focusing on interoperability and data protection. By ensuring robust verification, blockchain-powered DAOs bolster trust, sustainability, and positive supply chain impact.

 Scalability and Interoperability Considerations: Designing blockchain-based DAOs (Decentralized Autonomous Organizations) for sustainable supply chains requires managing scalability and interoperability. These aspects ensure accommodating transaction growth, engaging diverse stakeholders, and interacting seamlessly with external systems (Cocco & Marchesi 2016). Key focus areas:

- o Scalability Solutions: Enhance network capacity by exploring sharding, sidechains, state channels, or layer 2 protocols. These approaches elevate transaction processing without compromising security or decentralization.
- o Performance Optimization: Improve blockchain speed and efficiency through

optimized consensus, caching, and transaction batching, enhancing user experience (Cocco & Marchesi 2016).

- o **Interoperability Standards:** Establish protocols and APIs for effortless protocols and APIs for communication between different blockchains and external networks, promoting cross-chain interactions (Tapscott & Tapscott 2017).
- o Data Interoperability: Develop standardized data formats and structures for precise data exchange. Define common fields, metadata standards, and sharing protocols (Swan 2015).
- o Cross-Chain Transactions: Facilitate asset and data transfers between blockchains via bridging protocols, atomic swaps, or interoperability-focused smart contracts (Tapscott & Tapscott 2017).
- Integration with Existing Systems: Ensure smooth integration with legacy supply chain systems through middleware, APIs, and frameworks (Buterin & Griffith 2017).
- o Testbeds and Pilots: Real-world testing, via collaborative testbeds and pilot projects, validates scalability and interoperability under varying scenarios (Iansiti & Lakhani 2017).

By addressing scalability and interoperability, blockchain-based DAOs in supply chains can manage growth, integrate systems, and engage stakeholders effectively. Future work should concentrate on optimizing performance, setting interoperability standards, and validating systems through real-world pilots.

Overall, designing blockchain-enabled DAOs for sustainable supply chain management requires careful consideration of governance and consensus mechanisms, incentive structures, verification, and auditing mechanisms, as well as scalability and interoperability considerations. By leveraging these elements, organizations can establish transparent, inclusive, and sustainable supply chains that promote responsible practices and foster trust among stakeholders (Figure 2).



Source: https://link.springer.com/article/10.1007/s00530-020- 00687-0

#### 5. CASE STUDY AND REAL-WORLD IMPLEMENTATION

#### Bext360 - Revolutionizing Coffee Supply Chains:

Bext360, a technology company specializing in supply chain solutions, focuses on coffee. Their project employs blockchain and a DAO system to enhance transparency, sustainability, and fairness in the coffee supply chain. Key Features:

- Blockchain Traceability: Coffee's journey, from farms to consumers, is recorded immutably on the blockchain, ensuring transparency.
- IoT and AI Integration: IoT devices measure vital coffee metrics, AI analyses data for accurate grading and pricing.
- Fair Compensation: Smart contracts automate payments based on quality, ensuring fair earnings for farmers.
- Decentralized Governance: A DAO model lets stakeholders collectively make decisions using tokens reflecting their contribution.
- Social and Environmental Impact: Tracking data on farmers supported and eco-practices empowers informed consumer choices.
- Results:
- Transparency: Consumers access coffee details via QR codes, promoting transparency.
- Fair Earnings: IoT and AI guarantee fair pay, fostering sustainability.
- Impact Awareness: Consumers support ethical practices, driving sustainability.
- Empowered Farmers: Blockchain enables direct access to payments and information, empowering farmers.

Bext360's Blockchain-enabled DAO transforms coffee supply chains, demonstrating transparency, fairness, and sustainability. This innovative approach underscores blockchain's potential to reshape supply chain management for traceability, equity, and positive environmental outcomes (RC TOM Challenge 2017).

#### 6. CHALLENGES AND FUTURE RESEARCH DIRECTIONS

#### Scalability and Performance Enhancement:

- o Network Scaling: To accommodate more users and transactions, explore innovative consensus algorithms (e.g., PoS, sharding) for enhanced network scalability.
- o Transaction Throughput: Investigate offchain transactions and layer 2 solutions for faster processing without compromising security.
- o Consensus Efficiency: Research alternative mechanisms (e.g., PoS, PBFT) for quicker transaction finality and higher throughput.
- o Efficient Storage: Develop techniques like data pruning and compression to reduce storage demands while maintaining security.
- Interoperability and Privacy:
	- o Cross-Chain Communication: Establish protocols and standards for secure communication between different blockchain networks.
	- o Confidentiality: Implement privacy-enhancing tech (e.g., zero-knowledge proofs) for confidential transactions while ensuring integrity.
	- o Identity Protection: Design robust identity management systems to enable pseudonymity and user control over personal data.
	- o Private Smart Contracts: Research private execution methods (e.g., secure multi-party computation) to safeguard sensitive smart contract data.

#### Legal and Regulatory Frameworks:

- o Jurisdictional Clarity: Address global jurisdiction issues through international standards to govern cross-border blockchain activities.
- o Smart Contract Legitimacy: Develop legal standards for smart contract validity and compliance within existing legal frameworks.
- o Privacy and Regulation Alignment: Balance blockchain transparency with data privacy regulations through tailored mechanisms.
- o AML and KYC Compliance: Innovate solutions for regulatory compliance while preserving blockchain's pseudonymous nature.

#### Adoption and Integration:

- o User Education: Promote user understanding through intuitive design and educational initiatives.
- o Legacy Integration: Develop interoperability frameworks to seamlessly merge blockchain with existing systems.
- o Regulatory Alignment: Establish best practices and frameworks to navigate varying regulatory landscapes.
- o Governance Models: Design decentralized governance frameworks to ensure fairness, security, and transparency.

#### Scalability and Cross-Chain Interaction:

- o Performance Scaling: Implement sharding and layer 2 solutions for improved scalability and transaction speed.
- o Cross-Chain Interoperability: Create standards and protocols for smooth asset and data exchange between blockchains.
- o Legacy System Integration: Develop middleware and data interoperability tools for seamless interaction with traditional systems.

By addressing these challenges through collaborative efforts among various disciplines, blockchain technology can reach its full potential, becoming a scalable, efficient, and widely adopted solution across industries.

#### 7. CONCLUSION

This article explores the concept of using blockchainenabled DAOs for sustainable supply chain management. By leveraging the transparency, immutability, and security features of blockchain technology, this novel approach can enhance trust, efficiency, and sustainability within supply chains. The integration of blockchain technology in supply chains has the potential to

revolutionize traditional systems and drive positive environmental and social impacts. However, several challenges need to be addressed for the widespread adoption and successful implementation of blockchainenabled DAOs in supply chain management. Future research efforts should focus on scalability, privacy, legal frameworks, and interoperability to unlock the full potential of this innovative solution.

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